

How to report a claim – accident

The insured or the beneficiary must deliver the notification of an accident to the insurance company in writing as soon as possible and no later than within 30 days of the accident occurrence.

Any claim must include:

- truly and exhaustively completed form "Notification of an insured event – Sphere Card" (to be found here or to be sent upon request),
- detailed description of circumstances of the accident and names of all potential witnesses, a police report – if available (in case of a traffic accident),
- medical report confirming the nature and the extent of all bodily injuries and providing a precise diagnosis, death certificate - if available (original or authenticated copy) and legal documents proving the identity of all beneficiaries. (In case of the death of the insured, the beneficiaries are specified by the Civil Code).

The insurance company may require other documents necessary for settlement of the claim.

Should you need any help when completing the form, feel free to call the free Info Line of Komerční pojišťovna **800 10 66 10**.